



Consultus

Life is better
at home

Live-in nursing

Your health. Your home. Exceptional live-in nursing.

When you are living with a medical condition that impacts your ability to live independently, daily life can become more challenging.

Managing complex medical conditions and chronic health concerns can sometimes feel overwhelming without the support of a health professional on hand.

At Consultus Care and Nursing we know from experience that people feel better in the comfort and familiarity of their own home; rather than staying in hospital or moving into a hospice or nursing home. One-to-one, highly personalised live-in nursing care at home can significantly improve health outcomes and enrich lives.

For over 60 years, we have provided compassionate, highly professional live-in care and nursing, helping people to live safely, independently and happily at home.

The largest independent provider in the country, we are also one of the longest-established; nationally recognised for our highly trained team. With three live-in service options, we offer more choice than any other provider; and we are highly recommended by our clients and their families for our compassionate, flexible approach to giving people the freedom to live life their way.





Gain the peace of mind of knowing that you or your loved one is receiving the very best nursing, in the place they love most.

We understand that living with or caring for someone with a complex condition can be difficult. We also know how worrying it can be to trust someone else with that care.

When you choose live-in care and nursing you have the reassurance of knowing that your changing needs can be met at home, eliminating the need to move into residential care, and keeping you connected with what's important to you.

Choosing Consultus live-in nursing gives you one-to-one nursing care and support while keeping you in control of your life and your surroundings. It's life as you want it; with all the specialist care you need.

Personalised, one-to-one nursing

Live-in nursing from a professionally qualified nurse enables you to receive all the medical care and support you need, around the clock and in the comfort of your own home.

It allows you to get the specialist care you need, while avoiding a prolonged stay in hospital, or a disruptive move into a nursing home or hospice.

Qualified, skilled nursing care

Unlike many other agencies, we provide face-to-face care from a qualified nurse in your own home.

This is a higher level of nursing care than the nurse-led care offered by other providers; where a carer provides the care, overseen by an office-based nurse. You simply cannot replace many years of nursing experience with remote nursing input.

Our live-in nursing service is fully managed by us and regulated by the Care Quality Commission (CQC) to ensure only the highest standards.

Our office team of Nursing Co-Ordinators are all registered nurses with considerable clinical experience in a wide range of specialisms. They ensure the nurse matched to you will meet your specific health, care and support needs. We are on hand 24/7 to ensure our clients, their families and our nurses have all the support they need.

Inspected and rated

Good



What does a live-in nurse do?

Healthcare procedures

Administering injections, managing most intravenous therapies, wound care, catheter management, ventilator care, and other complex medical procedures that require professional nursing expertise.

Health monitoring

Regularly monitoring vital signs, for example, blood pressure, heart rate, oxygen levels, blood glucose levels, and other health indicators to track your condition and adjust your care as needed.

Pain management

Administering and managing pain relief strategies, including the use of prescription pain medications, and ensuring your comfort.

Complex medication management

Administering prescribed medications, including those that require precise dosing or monitoring, and managing a complex medications regime.

Rehabilitation

Assisting with physical therapy exercises, mobility training, and other rehabilitation activities prescribed by healthcare professionals.

Palliative / end-of-life care

Providing compassionate and sensitive care focused on comfort, dignity and quality of life for people with terminal illnesses, including symptom management and emotional support.

Chronic disease management

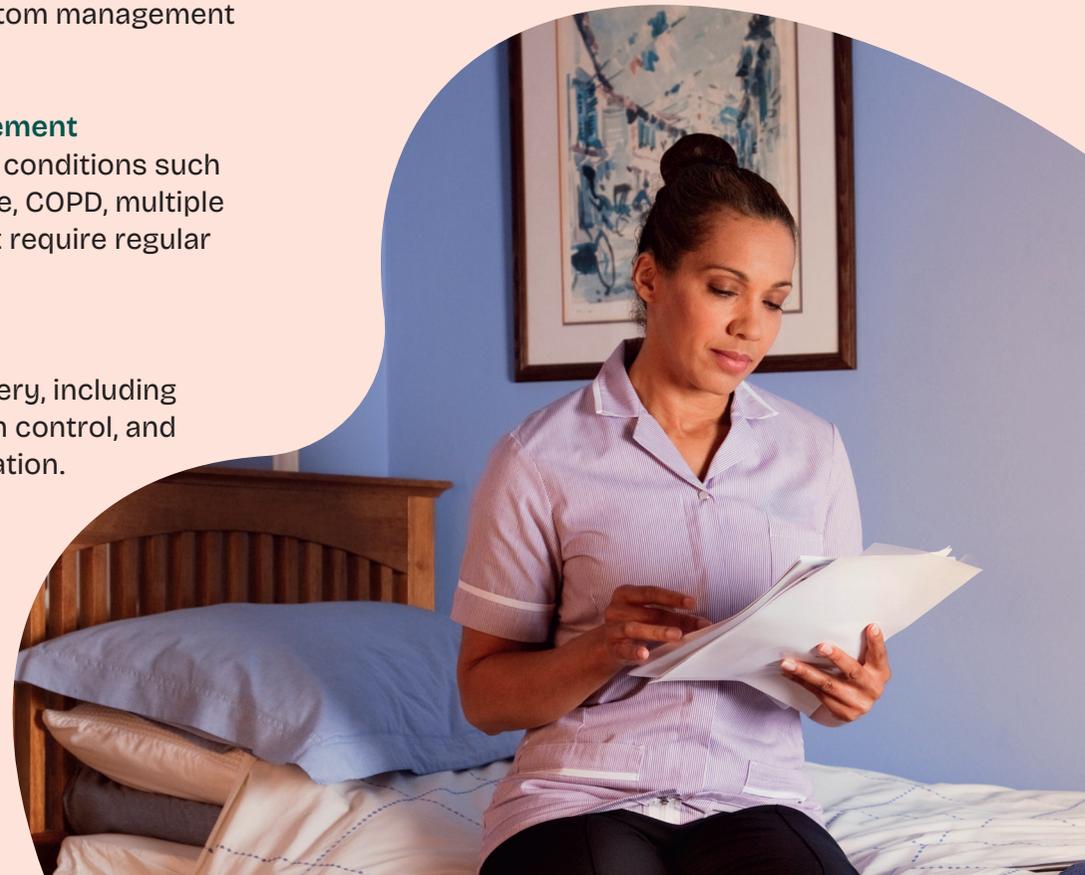
Ongoing care for chronic conditions such as diabetes, heart disease, COPD, multiple sclerosis, and others that require regular medical intervention.

Post-surgical care

Providing care after surgery, including wound management, pain control, and assistance with rehabilitation.

Specialist nursing care

Managing the symptoms and progression of complex conditions such as dementia, Parkinson's and Motor Neurone Disease (MND) to help enhance and enrich your quality of life even with advanced conditions.



Our nurses

We recruit our nurses not only for their experience and expertise but also for their commitment to providing compassionate nursing care.

Our nurses share our values and are dedicated to enriching lives and helping people to feel better at home. They bring a wealth of skills and knowledge gained through working in acute hospitals or community settings, and are experienced in:

- **Administration of medication, injections and monitoring syringe drivers**
- **Pressure area care**
- **Continence and catheter care**
- **Stoma care**
- **PEG feeds**
- **Tracheostomy care and suctioning**
- **Safe moving, positioning and hoisting**
- **Health promotion and recuperation**
- **Healthy eating and management of dietary requirements**





Benefits of a live-in nurse at home

Qualified, expert nurses

Our live-in nurses are highly qualified, with extensive experience in chronic illnesses, complex conditions, end-of-life care, post-surgery recovery, and care following hospital discharge. They are skilled professionals who provide the highest standard of nursing care in the place where you feel best – your home.

Highly personalised care and support plans

Each client receives a tailored care needs assessment in consultation with healthcare professionals and family members. Whether it's managing medications, monitoring conditions, or providing hands-on care, we ensure that your every nursing need is met.

Focus on health and well-being

Professional nursing care at home helps to improve your health outcomes, reduce the need for hospital readmissions, and enhance your quality of life. Our focus is on proactive nursing care—identifying and addressing medical issues before they escalate.

Continuity of care

When you choose live-in care and nursing you have the reassurance of knowing that you or your loved one's changing needs can be met at home, eliminating the need to move into residential care. A dedicated live-in nurse provides continuity and consistency, something that is difficult to achieve in a hospital or residential setting. Our nurses build long-term relationships with their clients, leading to better understanding of your holistic healthcare needs.

Avoid a disruptive move to a residential nursing home or hospice

Many people are reluctant to move into a nursing home, where they may face disruptions to their routine and daily life, potentially away from family members. With live-in nursing, you can have one-to-one, personalised care in the comfort of home around all that is familiar.

Why choose us

One of the longest-established and most trusted providers of live-in care and live-in nursing.

Founded in 1962, we have always been innovators in live-in care and live-in nursing. With over 60 years' experience, we are one of the country's longest-established, most highly recommended and experienced providers.

Unrivalled choice and control over your care

We understand that every person's needs are different and every family's situation is unique. With our choice of fully managed live-in care and nursing, and our introductory service, we offer more flexibility and personalisation than any other provider.

Highly trained nurses and carers

We are nationally recognised for the quality of our nurses and carers. With market-leading training, delivered at our own, multi-award-winning training centre (a Skills for Care Centre of Excellence), they provide exemplary, compassionate care tailored to individual needs, offering total peace of mind for clients and their families.

Expert, regulated nursing care at home

Our live-in nursing service is provided by qualified registered nurses and regulated by the Care Quality Commission (CQC), which means you can be assured of the highest standards of nursing care. We place the most suitably experienced nurse to match your individual nursing needs, and we manage the service to ensure continuity and consistency of nursing care.

Exemplary nursing care

We know how important it is to provide best-practice nursing care at home, both for your wellbeing and your peace of mind. As well as being registered and fully qualified, all our nurses meet our exceptional standards for quality, compliance and compassionate care. We continue to invest in our nursing team's professional development and support them to complete on-going training.





How it works

When you choose Consultus Care and Nursing for live-in nursing, the process begins with a detailed assessment of your needs, which includes your health and social care needs, preferences, and expectations.

A thorough initial assessment is conducted by our Nurse Coordinator, (who is also a fully qualified nurse), by telephone. Doing the first assessment by telephone enables a rapid response and allows us to quickly match you with a nurse who has the right skills and experience to provide the care you need. Once the nurse is in place, they will confirm the assessment face-to-face, and make any necessary adjustments.

Whether you require short-term care following surgery or long-term support for a specialist health condition, we provide a tailored approach to meet your specific circumstances.

Your nursing team will work very closely with other healthcare professionals involved in your care to ensure everything runs smoothly from day one.



Funding live-in nursing care

In the UK, healthcare is provided free at the point of delivery. If you receive live-in nursing at home due to an identified healthcare need, you may be eligible for NHS Continuing Healthcare funding. This funding is managed and provided by your local Integrated Care Board (ICB), formerly the Clinical Commissioning Group (CCG). Funding covers the treatment, management, or prevention of diseases, illnesses, injuries, or disabilities, as well as aftercare for those living with these conditions.

NHS Continuing Healthcare is not means-tested, and if you qualify, the funding can be used to support live-in nursing care. However, the amount of funding available will depend not only on your specific healthcare needs but also on the location of your ICB, as this can affect the availability of this funding.

You may also find that if you have private medical insurance, it will fund part or all of a live-in nursing care package, and your insurance company will be able to provide you with information on what is covered.

What our clients say about us



“We honestly can’t thank you enough for sending Renee to help to look after my mum. She arrived to find she had deteriorated in health. Within a couple of hours, Renee had a hospital bed delivered, had spoken to nurses, doctors, requested additional medication, the list goes on. She was, quite simply, amazing. My family and I felt so comforted by the fact Renee knew exactly what she was doing and did so in a kind manner, constantly keeping us updated. She clearly is one of life’s special people and we felt so very lucky that you sent her to us.”

Mr H



“Najma was absolutely amazing. She arrived and took stock of the situation and my father’s deteriorating situation, immediately lining up all the support he needed. She was wonderful in keeping myself and my brothers up to speed and very clear about what would happen next – but always in such a kind way. Najma meant that my father could stay in his own home, as he wanted. She was so kind to him and us. I don’t think we could have managed without her, and she made his passing as gentle as it could be for us. I could not recommend her highly enough – compassionate, kind and thoughtful as well as highly competent in specialist end-of-life care.”

Mrs C



“My nurse, Mae, was excellent in every respect, both in her nursing and as a companion. She was kind and considerate and thought ahead to everything I might need.

Mae always managed to go the extra mile!”

Mr C



Consultus Care and Nursing Ltd
Head Office

17-19 London Road
Tonbridge
Kent
TN10 3AB

 +44 (0) 1732 355231

 care@consultuscare.com

 www.consultuscare.com

Follow us:

 Consultus Care and Nursing

 @ConsultusCare

 @consultus_care_nursing

